

## eServices - Bug #76

### Contact client for rejection - Compensation Emp step

07/17/2016 05:13 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	07/17/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	The transaction is not assigned to a specific user !!! Observe the attached evidence !
<b>Severity:</b>	Normal	<b>Environment:</b>	Development
<b>Category:</b>	Compensation	<b>Transaction Number:</b>	4022016001817939
<b>Sub-Category:</b>	Worklist	<b>Username:</b>	ahhumaid
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	The trasnaction should be assigned to the applicant	<b>Test Case ID:</b>	
<b>Description</b> 1- Open transaction in [Compensation Employee (Technical Section)] Step 2- Click the action : Contact client for rejection 3- Navigate to the inquiry screen and search for the transaction			

#### History

##### #1 - 07/19/2016 02:24 PM - Hazem Shoushari

- Status changed from Open to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh
- % Done changed from 0 to 100
- Environment Development added
- Environment deleted (QA)

##### #2 - 07/21/2016 10:44 AM - Saja Nakhleh

- File 49.GIF added
- File 50.gif added

- 1- The comments cannot be added so the transaction cannot be returned.
- 2- the actions are on read only mode

##### #3 - 07/21/2016 10:44 AM - Saja Nakhleh

- Username changed from test\_company to ahhumaid
- Browser Firefox added

##### #4 - 07/21/2016 10:45 AM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Hazem Shoushari
- % Done changed from 100 to 0

**#5 - 08/09/2016 12:27 PM - Saja Nakhleh**

- *File 99.GIF added*

The issues above have been verified.

A new related issue has been occurred:

- 1- Click Contact client for rejection
- 2- Open the transaction using the user Ahhumaid
- 3- Click Reject

An error will be occurred as on the attached evidence!!!

**#6 - 08/25/2016 12:02 PM - Hazem Shoushari**

- *Status changed from Feedback to Fixed*

- *Assignee changed from Hazem Shoushari to Saja Nakhleh*

- *% Done changed from 0 to 100*

**#7 - 09/26/2016 02:31 PM - Saja Nakhleh**

- *File 132.GIF added*

- *Status changed from Fixed to Closed*

Tested and verified. Kindly consider the attached evidence

Files			
21.GIF	160 KB	07/17/2016	Saja Nakhleh
50.gif	33.8 KB	07/21/2016	Saja Nakhleh
49.GIF	74.5 KB	07/21/2016	Saja Nakhleh
99.GIF	11.3 KB	08/09/2016	Saja Nakhleh
132.GIF	111 KB	09/26/2016	Saja Nakhleh