eServices - Bug #546

Receptionist (Rejection Request)

01/04/2018 03:24 PM - Saja Nakhleh

Status:	Fixed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:	Hazem Shoushari	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
Co-Workers:		**Actual Result:**	1- the following actions are NOT shown: 1.⬜Update transactions details – No need for fees payment again 2.⬜Return to Department 2- the signiture section is exist and editable! Kindly consider the attached evidence
Severity:	Normal	**Environment:**	Development
Category:	Site plan	**Transaction Number:**	
Sub-Category:		**Username:**	rusershj/dtps1234
Step_Description:		**Browser:**	Firefox
Pre_Conditions:		**URL:**	
Expected Result:	1- the following actions should be shown: 1.⬜Update transactions details – No need for fees payment again 2.⬜Return to Department 2- the signiture section should NOT be exist	**Test Case ID:**	

Description

1- Open a transaction on the draftman step
2- Click Contact client for rejection
3- Open the transaction using the [Receptionist (Rejection Request)] user
4- Observe the available actions and the editable fields

History

#1 - 01/07/2018 05:59 PM - Hazem Shoushari

- Status changed from Open to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- % Done changed from 0 to 100

#2 - 01/08/2018 01:25 PM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Hazem Shoushari

#3 - 01/08/2018 02:37 PM - Saja Nakhleh

Reject action: does not work once it's clicked, nothing will happen

#4 - 01/17/2018 11:44 AM - Hazem Shoushari

- Status changed from Feedback to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- Environment Development added

- Environment deleted (QA)

#5 - 01/21/2018 03:47 PM - Saja Nakhleh

- File 24.JPG added

- Assignee changed from Saja Nakhleh to Hazem Shoushari

Once the reject reason is selected, then an error will be occurred as on the attached evidence (# 24)

#6 - 01/24/2018 02:59 PM - Saja Nakhleh

The "Null error" bug has been tested and verified. But the reject action does not check if the "Update transactions details – No need for fees " value is selected, as mentioned in the SRS.

Files

17.JPG	52.5 KB	01/04/2018	Saja Nakhleh
24.JPG	59 KB	01/21/2018	Saja Nakhleh