# eServices - Bug #545

## Manager (Send to customer) step - actions' and fields' validation

12/24/2017 04:55 PM - Saja Nakhleh

| | | | |
|---|---|---|---|
| **Status:** | Closed | **Start date:** | 12/24/2017 |
| **Priority:** | Normal | **Due date:** | |
| **Assignee:** | Saja Nakhleh | **% Done:** | 100% |
| **Category:** | | **Estimated time:** | 0.00 hour |
| **Target version:** | | **Spent time:** | 0.00 hour |
| **Co-Workers:** | | **Actual Result:** | 1- the owner name is viewed with wrong retrieved data, in the *property details* tab<br>Kindly consider the evidence #11<br>2- the actions [UP] and [Down] are NOT working<br>Kindly consider the evidence #12<br>3- the Type description field does not open. ( evidence # 8)<br>4- the save, Escalate actoins are not working as previusly reported ( bugs #542)<br>5- many actions are shown as on the evedence # 13 |
| **Severity:** | Normal | **Environment:** | Development |
| **Category:** | Site plan | **Transaction Number:** | 1022017000203721 |
| **Sub-Category:** | | **Username:** | kmalali |
| **Step_Description:** | | **Browser:** | Firefox |
| **Pre_Conditions:** | 1- Create new site plan transaction<br>2- Assign the transaction to the Planning Studies Department Manager(Send to customer) step | **URL:** | |
| **Expected Result:** | 1- the owner name should be viewed in the *Basic informtion* tab<br>2- the actions [UP] and [Down] should be working fine<br>3- the Type description field should drag the available options<br>4- the Save, Escalate actoins should work as on the SRS<br>5- Once the request info - Request Information selected, then the trasnaction should have [Reassign, Save, Submit Info] only | **Test Case ID:** | |

## Description

Steps:
1- Observe the pre-conditions bellow
2- Obesrve the Owner name field value in the property details
3- Navigate to Parking conditions tab; select the first record and click Down
4- Repeat Step #3 with Up action
5- Open the attachments dialoge; Observe the Type description field
6- test the save, Escalate
7- request info actoins

## History

**#1 - 12/26/2017 12:11 PM - Saja Nakhleh**

*- Project changed from DTPS PhaseIII to eServices*

**#2 - 01/02/2018 11:50 AM - Hazem Shoushari**

*- Status changed from Open to Fixed*

*- Assignee changed from Hazem Shoushari to Saja Nakhleh*

*- % Done changed from 0 to 100*

*- Environment Development added*

*- Environment deleted (QA)*


**#3 - 01/04/2018 03:41 PM - Saja Nakhleh**

*- File 16.JPG added*

*- File 10.JPG added*

*- File 18.JPG added*

*- Status changed from Fixed to Feedback*

*- Assignee changed from Saja Nakhleh to Hazem Shoushari*


All the issues have tested and verfied.[evidences #10, #16]]
except the request info: the username list shows some names twice [1022017000203306] - evidence #18


**#4 - 01/07/2018 01:57 PM - Saja Nakhleh**

*- File 20..JPG added*


the request info issue has been tested and verfied.
A new issue has been occurred: the approve action should NOT be shown as the [Send Final Product to Customer] action is exist !


**#5 - 01/07/2018 04:10 PM - Hazem Shoushari**

*- Status changed from Feedback to Fixed*

*- Assignee changed from Hazem Shoushari to Saja Nakhleh*


**#6 - 01/08/2018 02:47 PM - Saja Nakhleh**

*- Status changed from Fixed to Closed*


tested and verified.


## Files

| | | | |
|---|---|---|---|
| 8.JPG | 85.6 KB | 12/24/2017 | Saja Nakhleh |
| 11.jpg | 183 KB | 12/24/2017 | Saja Nakhleh |
| 12.JPG | 39.7 KB | 12/24/2017 | Saja Nakhleh |
| 13.JPG | 100 KB | 12/24/2017 | Saja Nakhleh |
| 16.JPG | 62.9 KB | 01/03/2018 | Saja Nakhleh |
| 10.JPG | 45.3 KB | 01/03/2018 | Saja Nakhleh |
| 18.JPG | 39.6 KB | 01/04/2018 | Saja Nakhleh |
| 20..JPG | 106 KB | 01/07/2018 | Saja Nakhleh |