

eServices - Bug #538

Contact Client action

12/07/2017 12:37 PM - Saja Nakhleh

Status:	Closed	Start date:	12/07/2017
Priority:	Normal	Due date:	
Assignee:	Saja Nakhleh	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	1- the action name is "Contact Client" 2- Once the transaction is rejected , a NULL error will be occurred Observe the attached evidence. NOTE: this issue is occurring on: [Officer step][Manager step] and [Manager - send to customer step]
Severity:	Normal	Environment:	Development
Category:	Site plan	Transaction Number:	1022017000203078
Sub-Category:		Username:	
Step_Description:		Browser:	
Pre_Conditions:	1- Create new site plan transaction 2- Assign the transaction to the Draftman step	URL:	
Expected Result:	1- "Contact Client" action lable should be " *Contact client for rejection* " 2- the transaction should be assigned to the receptionist successfully	Test Case ID:	
Description Steps: 1- Observe the preconditions bellow 2- Observe the "Contact Client" action label 3- Click "Contact Client" action			

History

#1 - 12/07/2017 12:37 PM - Saja Nakhleh

- Transaction Number set to 1022017000203078

#2 - 12/12/2017 10:58 AM - Saja Nakhleh

- Assignee changed from Hazem Shoushari to Saja Nakhleh

#3 - 12/31/2017 02:10 PM - Saja Nakhleh

- File 15.JPG added

- Subject changed from Site Plan - Draftman step - Contact Client action to Draftman step - Contact Client action

- Assignee changed from Saja Nakhleh to Hazem Shoushari

- Expected Result updated

- Actual Result updated

#4 - 12/31/2017 02:13 PM - Saja Nakhleh

- Subject changed from Draftman step - Contact Client action to Contact Client action

- Actual Result updated

#5 - 01/02/2018 01:13 PM - Hazem Shoushari

- Status changed from Open to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh
- % Done changed from 0 to 100
- Environment Development added
- Environment deleted (QA)

#6 - 01/04/2018 02:48 PM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Hazem Shoushari

the reported issue has been tested and verified.

A new issue has been occurred: the user should add comment before he/she Click Contact client action.
this is occurred on all the steps

#7 - 01/07/2018 04:15 PM - Hazem Shoushari

- Status changed from Feedback to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh

#8 - 01/08/2018 02:47 PM - Saja Nakhleh

- Status changed from Fixed to Closed

Tested and verified for all steps

Files

2.JPG	112 KB	12/07/2017	Saja Nakhleh
15.JPG	158 KB	12/31/2017	Saja Nakhleh