# eServices - Bug #497

## Issuing granted map - save as draft

09/18/2017 09:54 AM - Saja Nakhleh

Status: Closed

Priority: Normal

Assignee: Saja Nakhleh

Category:

Sub-Category:

Target version:

Co-Workers:

**Start date:** 09/17/2017

Due date:

% **Done:** 0%

Estimated time: 0.00 hour

Spent time: 0.00 hour

Actual Result: New Form:

an error will be occurred once the "Save

as draft" action is clicked

Severity: Normal Environment: QA

Category: Granted map Transaction Number:

Username:

Test Case ID:

Step\_Description: Browser: Firefox

Pre\_Conditions:

Expected Result: Old Form:

the transaction should be saved

successfully

URL:

#### Description

- 1- Create new [granted map] transaction
- 2- Fill the [Transaction Details] tab fields.
- 2- Navigate to the [Questions] tab
- 4- answer all the questions by: YES
- 5- fill all the tab's fields
- 6- click [Save as draft] action

#### History

#### #1 - 09/18/2017 12:29 PM - Zeeshan Haider

- Status changed from Open to Fixed
- Assignee changed from Zeeshan Haider to Saja Nakhleh

#### #2 - 09/18/2017 12:58 PM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Zeeshan Haider

Still duplicating!

#### #3 - 09/18/2017 05:26 PM - Zeeshan Haider

- Assignee changed from Zeeshan Haider to Saja Nakhleh

Saja, i try to replicate the issue as you did but its not happening now.

Check trx which i have submitted 3082017000193726.

Please if its still happening, please try to attach me video clip that how you are still generating it.

## #4 - 09/19/2017 01:08 PM - Saja Nakhleh

- File save as draft3.rar added

06/07/2025

## #5 - 09/19/2017 01:09 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Zeeshan Haider

#### #6 - 09/20/2017 09:21 AM - Zeeshan Haider

- Status changed from Feedback to Fixed
- Assignee changed from Zeeshan Haider to Saja Nakhleh

I found that this is happening because of the following Question ..

- Do you have a Commercial/Industrial plot? Either Granted or Owned?\*

In this question, property number was not restricted to any number of characters and in database the value was only 20 characters. As i found that it is an existing issue in this form.

However, its valid and proper issue which i fixed and restrict the property no. to 15 characters which is normally we do in other forms as well.

## #7 - 09/20/2017 01:21 PM - Saja Nakhleh

- File 6.JPG added
- Status changed from Fixed to Closed

Tested and verified. Kindly consider the attached evidence

## **Files**

1.JPG	265 KB	09/17/2017	Saja Nakhleh
save as draft3.rar	3.35 MB	09/19/2017	Saja Nakhleh
6.JPG	29.1 KB	09/20/2017	Saja Nakhleh

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