

PH_2 - Bug #2411

update file - submitted from profile Centric

08/24/2021 11:38 AM - Saja Nakhleh

Status:	Closed	Start date:	08/24/2021
Priority:	Normal	Due date:	
Assignee:	Saja Nakhleh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:	Furat Swalha	Actual Result:	Issue #1: the Old task will not be aborted Issue #2: the (الصفحة الرئيسية) report show NULL values. Observe Report.pdf Note: occurred on all steps Issue #3: the (الصفحة الرئيسية) and (الصفحة الرئيسية) fields' values are NOT compared and NOT validated to be matched! 21.gif Issue #4: the fields' values are Null ! 20.gif Issue #5: (الصفحة الرئيسية) value Null & (الصفحة الرئيسية) value should be: 22.gif
Severity:	Normal	Environment:	QA
Category:	portal tasks screen	Transaction Number:	
Sub-Category:		Browser:	Chrome
Step_Description:		URL:	
Pre_Conditions:		Test Case ID:	
Expected Result:	Issue #1: the Old task should be aborted and its status be: Auto rejected Issue #2: the (الصفحة الرئيسية) report should be opened successfully Issue #3: the (الصفحة الرئيسية) and (الصفحة الرئيسية) fields' values should be compared and validated to be matched Issue #4: the fields' values should be inherited successfully Issue #5: (الصفحة الرئيسية) value should be: 22.gif & (الصفحة الرئيسية) value should be: 22.gif		

Description

Issue [#1](#):

1. submit new update file task from Profile Centric
2. from the same user, Submit another new update task
3. Observe the old task on the searcher step

Issue [#2](#):

1. submit new update file task from Profile Centric
2. Open the task from researcher step
3. click (إكمال المهمة)

Issue [#3](#):

1. submit new update file task from Profile Centric
2. Open the task from researcher step
3. from (إكمال المهمة) select different choice than the selected one from Profile Centric
4. Click submit

Issue [#4](#):

1. submit new update file task from Profile Centric
2. submit the task from researcher step
3. Open the task from the supervisor and observe the (رقم المهمة) & (إكمال المهمة) on the task list

Issue [#5](#):

1. submit new update file task from Profile Centric
2. Complete the task till the last step
3. Open the Profile Centric & search for the completed task (i.e: #756)
4. observe the (إكمال المهمة) & (رقم المهمة) fields value

History

#1 - 08/26/2021 03:27 PM - Saja Nakhleh

- File 20.GIF added
- File 21.gif added
- File report.pdf added
- File 22.GIF added
- Subject changed from update file (Profile Centric) to update file - submitted from profile Centric
- Description updated
- Assignee changed from Saja Nakhleh to Musab Khuraisat
- Expected Result updated
- Actual Result updated
- Co-Workers Shadi Abuomar added

#2 - 08/26/2021 05:29 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Issue [#1](#): handling for portal team to fix

Issue [#4](#): bpm step

Issue [#5](#): handling for portal team to fix

#3 - 08/26/2021 05:59 PM - Shadi Abuomar

- Assignee changed from Saja Nakhleh to Salah Saad

#4 - 08/26/2021 08:38 PM - Salah Saad

- Assignee changed from Salah Saad to Saja Nakhleh

Issue [#1](#): (Fixed)

1. submit new update file task from Profile Centric
2. from the same user, Submit another new update task
3. Observe the old task on the searcher step

Issue [#2](#):

1. submit new update file task from Profile Centric
2. Open the task from researcher step
3. click (إلغاء)

Issue [#3](#):

1. submit new update file task from Profile Centric
2. Open the task from researcher step
3. from (إلغاء) select different choice than the selected one from Profile Centric
4. Click submit

Issue [#4](#):

1. submit new update file task from Profile Centric
2. submit the task from researcher step
3. Open the task from the supervisor and observe the (إلغاء) & (إلغاء) on the task list

Issue [#5](#): (Fixed)

1. submit new update file task from Profile Centric
2. Complete the task till the last step
3. Open the Profile Centric & search for the completed task (i.e: #756)
4. observe the (إلغاء) & (إلغاء) fields value

#5 - 08/27/2021 09:48 PM - Saja Nakhleh

- File 1.GIF added

- Status changed from Open to Feedback

- Assignee changed from Saja Nakhleh to Salah Saad

- Co-Workers Musab Khuraisat added

issue [#1](#):

1. the new task should be allowed if there is old one, but a warning message should be occurred to inform the applicant that the old one will be aborted
2. if the applicant click yes, then the new task should be allowed and the old one should be aborted

issue [#2](#), [#3](#) & [#4](#):

A SHOW STOPPER occurred as on evidence 1.gif

Issue [#5](#):

still occurred

#6 - 08/29/2021 09:57 AM - Salah Saad

- File Issue #5.png added
- Assignee changed from Salah Saad to Saja Nakhleh

issue [#1](#):* (Please check with Mohanad for this issue , he asked NOT to add abort option)*

1. the new task should be allowed if their is old one, but a warning message should be occurred to inform the applicant that the old one will be aborted
2. if the applicant click yes, then the new task should be allowed and the old one should be aborted

issue [#2](#), [#3](#) & [#4](#):

A SHOW STOPPER occurred as on evidence 1.gif **(Please check with Mohanad for this issue as its related to Counter application)**

Issue [#5](#): **(If you referring to "XXXXXXXX XXXXXXX" screen , please check attached image (Issue #5.png) , otherwise please let me know where this issue occurs)**

still occurred

#7 - 08/30/2021 03:33 PM - Saja Nakhleh

Issue [#1](#)

kindly observe the following test cases (as confirmed with Muhannad):

- TC1.1 If the first task is: in progress, the second task should be Prevented (Pass)
- TC1.2 If the first task is: completed, the second task should be Created (Failed)
- TC1.3 If the first task is: rejected, the second task should be Prevented (Pass)
- TC1.5 If the first task is Cancelled, the second task should be Created (Failed)

Issue [#2](#)

tested and verified.

Issue [#3](#)

tested and verified.

Issue [#4](#)

the field value of (XX XXXX) still NULL

Issue [#5](#)

tested and verified.

#8 - 09/01/2021 07:29 AM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Salah Saad
- Priority changed from Normal to Urgent
- Browser Chrome added

#9 - 09/01/2021 03:20 PM - Salah Saad

- Assignee changed from Salah Saad to Saja Nakhleh

Issue [#1](#) (Please double check , as i contacted you , its working)

kindly observe the following test cases (as confirmed with Muhannad):

TC1.1 If the first task is: in progress, the second task should be Prevented (Pass)

TC1.2 If the first task is: completed, the second task should be Created (Failed)

TC1.3 If the first task is: rejected, the second task should be Prevented (Pass)

TC1.5 If the first task is Cancelled, the second task should be Created (Failed)

Issue [#4](#) (Please check with Mousab)

the field value of (□□ □□□□) still NULL

#10 - 09/02/2021 10:53 AM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Rahaf Khashroom

#11 - 09/02/2021 03:42 PM - Rahaf Khashroom

- Status changed from Feedback to Fixed

- Assignee changed from Rahaf Khashroom to Saja Nakhleh

#12 - 09/02/2021 04:12 PM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Furat Swalha

- Priority changed from Urgent to High

- Co-Workers Furat Swalha added

- Co-Workers deleted (Musab Khuraisat, Shadi Abuomar)

Issue [#1](#)

TC_1.1: tested & verified

TC_1.5: If the first task is Cancelled, the second task should be Created (Failed)

Issue [#4](#) (Please check with Mousab)

the field value of (□□ □□□□) still NULL

#13 - 09/08/2021 02:40 PM - Shadi Abuomar

- Assignee changed from Furat Swalha to Saja Nakhleh

TC_1.5: Need client clarification and confirmation.

#14 - 10/10/2021 04:07 PM - Saja Nakhleh

Issue #1.5:

waiting for the client confirmation

Issue [#4](#):

waiting for Forat's fix on report [#2385](#)

#15 - 10/18/2021 09:32 AM - Saja Nakhleh

- File 113.gif added

New issue- issue [#5](#):

1. for the user (ID: 278052601365, PRTL000050), submit new update task from Profile Cetric
2. Open the task from the counter and set the serial number: 1420434110
3. Observe the occurred message (البريد الإلكتروني غير صحيح أو كلمة المرور غير صحيحة)
4. Navigate to the (البريد الإلكتروني غير صحيح أو كلمة المرور غير صحيحة) tab and observe the occurred server exception error (evidence 113.gif)

#16 - 10/26/2021 11:41 AM - Saja Nakhleh

- Priority changed from High to Normal

Issue 1.5:

pending till the clied confirm the scenarios

Issue [#4](#):

tested and verified.

Issue [#5](#):

tested and verified

#17 - 12/26/2021 12:13 PM - Saja Nakhleh

- Status changed from Feedback to Closed

Files

20.GIF	274 KB	08/26/2021	Saja Nakhleh
21.gif	376 KB	08/26/2021	Saja Nakhleh
report.pdf	80.6 KB	08/26/2021	Saja Nakhleh
22.GIF	62.4 KB	08/26/2021	Saja Nakhleh
1.GIF	189 KB	08/27/2021	Saja Nakhleh
Issue #5.png	77.6 KB	08/29/2021	Salah Saad
113.gif	177 KB	10/18/2021	Saja Nakhleh