

## Family Care - Bug #2406

Open file - 0000 000000 0 0000000

07/08/2021 01:49 PM - Saja Nakhleh

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Status:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Closed                                                                                                                                                                                                                                                      | <b>Start date:</b>         | 07/08/2021                                                                                                                                                                                                                                                                                                                                     |
| <b>Priority:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Urgent                                                                                                                                                                                                                                                      | <b>Due date:</b>           |                                                                                                                                                                                                                                                                                                                                                |
| <b>Assignee:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Musab Khuraisat                                                                                                                                                                                                                                             | <b>% Done:</b>             | 0%                                                                                                                                                                                                                                                                                                                                             |
| <b>Category:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                             | <b>Estimated time:</b>     | 0.00 hour                                                                                                                                                                                                                                                                                                                                      |
| <b>Target version:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                             | <b>Spent time:</b>         | 0.00 hour                                                                                                                                                                                                                                                                                                                                      |
| <b>Co-Workers:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                             | <b>Actual Result:</b>      | Issue #1:<br>the change of (0000 0000000 0 000000) is not reflected to the bpm researcher step (rejection scenario) on the open services. evidence 112.gif<br><br>Issue #2:<br>the beneficiary of type (0000 0000000) or (0000 000000) accepts any type of mothers.<br>observe the following files<br>07161151 mother file<br>07150824 1st son |
| <b>Severity:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Normal                                                                                                                                                                                                                                                      | <b>Environment:</b>        | QA                                                                                                                                                                                                                                                                                                                                             |
| <b>Category:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Open file                                                                                                                                                                                                                                                   | <b>Transaction Number:</b> |                                                                                                                                                                                                                                                                                                                                                |
| <b>Sub-Category:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                             | <b>Username:</b>           | Ustr00312/12345678                                                                                                                                                                                                                                                                                                                             |
| <b>Step_Description:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                             | <b>Browser:</b>            |                                                                                                                                                                                                                                                                                                                                                |
| <b>Pre_Conditions:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                             | <b>URL:</b>                |                                                                                                                                                                                                                                                                                                                                                |
| <b>Expected Result:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Issue #1:<br>the change of (0000 0000000 0 000000) should be work on the bpm researcher step (rejection scenario) on the open services.<br><br>Issue #2:<br>the beneficiary of type (0000 0000000) or (0000 000000) should be added to similar type mothers | <b>Test Case ID:</b>       |                                                                                                                                                                                                                                                                                                                                                |
| <b>Description</b><br>Issue #1:<br>1. Submit new (open file ) task of type 000000<br>mother file number: 07161151 , 2097576002,302092901618<br>2. Reject the task using usr02779<br>3. Open the rejected task and observe the occurred error message<br><br>Related BA confirmation:<br>should this enhancement also reflected on the (change file data) service?<br><br>Issue #2:<br>1. Submit new (open file ) task of type 0000 0000000<br>2. add mother of type (000000)<br>3. fill all the mandatory fields and click submit |                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                                                                                                                                                                                |

## History

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### #1 - 07/08/2021 01:50 PM - Saja Nakhleh

- Assignee changed from Musab Khuraisat to Sewar Tahat

### #2 - 07/08/2021 02:01 PM - Saja Nakhleh

- File 114.GIF added  
- Actual Result updated

### #3 - 07/08/2021 02:28 PM - Saja Nakhleh

- Description updated  
- Actual Result updated

### #4 - 07/08/2021 02:45 PM - Saja Nakhleh

- Description updated  
- Expected Result updated  
- Actual Result updated

### #5 - 07/08/2021 03:14 PM - Saja Nakhleh

- File deleted (114.GIF)

### #6 - 07/08/2021 03:16 PM - Saja Nakhleh

- Subject changed from Open/update file - الخطأ في الملف to Open file - الخطأ في الملف  
- Description updated  
- Expected Result updated  
- Actual Result updated

### #7 - 07/11/2021 10:42 AM - Sewar Tahat

- Assignee changed from Sewar Tahat to Saja Nakhleh

issue#1>> all changes already reflected but it was needed to stop checking on integration.

### #8 - 07/11/2021 12:05 PM - Sewar Tahat

issue#2 >> fixed.

### #9 - 07/12/2021 03:10 PM - Saja Nakhleh

- File 116.GIF added  
- Status changed from Open to Feedback  
- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#1](#):

SHOW STOPPER:

once the supervisor opens the task an error will be occurred as on evidence 117.gif

Issue [#2](#):

tested and verified.

New issue - Issue [#3](#):

if the (الخطأ في الملف) is minus value, then the error message should be :

الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف الخطأ في الملف

Evidence 116.gif

**#10 - 07/12/2021 03:47 PM - Saja Nakhleh**

- File 117.GIF added

**#11 - 07/12/2021 04:53 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

issue#1  
check it now

issue#3 (new Issue)  
Edited.

**#12 - 07/14/2021 10:04 PM - Saja Nakhleh**

- File 121.GIF added

- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#1](#):  
tested and verified.

Issue [#3](#):  
the occurred message Still not informative; evidence 121.gif

**#13 - 07/14/2021 10:30 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

issue#3  
this msg from integration side.

**#14 - 07/14/2021 11:01 PM - Saja Nakhleh**

- File 123.GIF added

- Assignee changed from Saja Nakhleh to Musab Khuraisat

- Priority changed from Normal to Urgent

another message that show the integration stops this enhancement, for another underage beneficiary: 123.gif

**#15 - 07/15/2021 11:05 AM - Saja Nakhleh**

- Status changed from Feedback to Closed

Issue [#3](#):  
tested and verified

**Files**

|         |         |            |              |
|---------|---------|------------|--------------|
| 113.GIF | 75.3 KB | 07/08/2021 | Saja Nakhleh |
| 112.GIF | 132 KB  | 07/08/2021 | Saja Nakhleh |
| 116.GIF | 36.3 KB | 07/12/2021 | Saja Nakhleh |
| 117.GIF | 125 KB  | 07/12/2021 | Saja Nakhleh |

|         |         |            |              |
|---------|---------|------------|--------------|
| 121.GIF | 32.1 KB | 07/14/2021 | Saja Nakhleh |
| 123.GIF | 37.7 KB | 07/14/2021 | Saja Nakhleh |