Family Care - Bug #2401

User Exceptions

07/07/2021 07:30 PM - Saja Nakhleh

Status:	Closed	**Start date:**	07/07/2021
Priority:	Normal	**Due date:**	
Assignee:	Saja Nakhleh	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
Co-Workers:		**Actual Result:**	Issue #1: Open file service is shown on the main screen to user USR00040 although it's not on the main menu. evidence 5.gif Issue #2: the advanced change is shown on the main exception sceen and on the user and (screen) screen. evidences 6.gif and 7.gif Issue #3: the duplicated exception is allowed. evidence 8.gif Issue #4: the record will not be deleted till the ITManager re-login ! also if the user clicked deleted twice on the first record, 2 records will be deleted ! the first and the second. Observe the scenario: loom.com/share/e380578443c64d55bbd747b7031200dc
Severity:	Normal	**Environment:**	QA
Category:	User management	**Transaction Number:**	
Sub-Category:		**Username:**	
Step_Description:		**Browser:**	Chrome
Pre_Conditions:		**URL:**	
Expected Result:	Issue #1: Open file service should not be shown on the main screen to user USR00040 based on the created exception, either on the main screen or on the main menue Issue #2: the advanced change should no be available Issue #3: the duplicated exception should be denied Issue #4: the record should be deleted then the table refresh and the record disappear	**Test Case ID:**	

Description

Issue #1:

1. Open the screen of user exceptions
2. select the user: usr00040 and the screen : open file
3. click OK
4. Login using usr00040/12345678

Issue #2:
1. Open users' exception screen and click add new exception
2. click the search action
3. Observe the advanced search

Issue #3:
1. Open users' exception screen and click add new exception
2. select the user: usr00040 and the screen : open file (same as issue #1)

Issue #4:
1. Open users' exception screen
2. Click delete for any record

business issue:
is it fine to except the ItManager from any screen? even from Users' exception screen ?

History

#1 - 07/11/2021 05:07 PM - Saeed Ismail

- Assignee changed from Saeed Ismail to Saja Nakhleh

Issue #1:
USR00040 is "Researcher" so he has access to OpenFileService, but the problem of the main page screen has been fixed, and now it should be dynamic based on user role.

Issue #2:
fixed

Issue #3
fixed, when you click the save button of add new exclude there will be validation on duplication.

Issue #4:
fixed

#2 - 07/12/2021 04:21 PM - Saja Nakhleh

- File 12.GIF added

- Status changed from Open to Feedback

- Assignee changed from Saja Nakhleh to Saeed Ismail

Issue #1:
tested and verified.

Issue #2:
still occurred inside (select user) dialog box, (select Screen dialog) box AND search boxes (select user) and (Select screen). evidence 12.gif and 13.gif

Issue #3:
tested and verified.

Issue #4:
tested and verified

business issue:
as confirmed with BA, the itManageer should not except him self from the exception screen

#3 - 07/13/2021 04:08 PM - Saeed Ismail

- Assignee changed from Saeed Ismail to Saja Nakhleh

Saja Nakhleh wrote:

> Issue [#1](#):
> tested and verified.
>
> Issue [#2](#):
> still occurred inside (select user) dialog box, (select Screen dialog) box AND search boxes (select user) and (Select screen). evidence 12.gif and 13.gif
>
> Issue [#3](#):
> tested and verified.
>
> Issue [#4](#):
> tested and verified
>
> business issue:
> as confirmed with BA, the itManageer should not except him self from the exception screen

Saeed Reply:

Issue [#2](#):
Not Applicable, the Advance search button is an embedded component in this specific type of LOVs and can not be hidden, the workaround solution needs a lot of changes on screens.

business issue:
Fixed, now when you try to search for the user in "Add new Exclude" you will not be able to find any It manager in your search.

#4 - 07/14/2021 08:04 PM - Saja Nakhleh

Issue [#2](#):
needs BA confirmation

> as confirmed with BA, Advanced search should be removed anywhere it found

business issue:
tested and verified.

#5 - 07/14/2021 10:17 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Saeed Ismail

- Priority changed from Normal to Low

#6 - 07/16/2021 12:19 PM - Saeed Ismail

- Assignee changed from Saeed Ismail to Saja Nakhleh

The advanced search button is now fixed and hidden for all search LOVs

#7 - 07/16/2021 02:58 PM - Saja Nakhleh

- File 14.GIF added

- Assignee changed from Saja Nakhleh to Saeed Ismail

- Priority changed from Low to Normal

Issue #2:
tested and verified.

Show stopper issue:
once the (Add user exceptions) dialog is opened then an exception will be occurred as on evidence 14.gif

#8 - 07/17/2021 02:39 PM - Saeed Ismail

- Assignee changed from Saeed Ismail to Saja Nakhleh

Saja Nakhleh wrote:

> Issue #2:
> tested and verified.
>
> Show stopper issue:
> once the (Add user exceptions) dialog is opened then an exception will be occurred as on evidence 14.gif

Show stopper issue:
I think this was a deployment issue, I have tried it and it's working fine.

#9 - 07/17/2021 05:11 PM - Saja Nakhleh

- Status changed from Feedback to Closed

tested and verified.

Files

5.GIF	188 KB	07/07/2021	Saja Nakhleh
7.GIF	76.2 KB	07/07/2021	Saja Nakhleh
6.GIF	40.2 KB	07/07/2021	Saja Nakhleh
8.GIF	76.8 KB	07/07/2021	Saja Nakhleh
12.GIF	31 KB	07/12/2021	Saja Nakhleh
14.GIF	45.2 KB	07/16/2021	Saja Nakhleh