

## eServices - Bug #24

### Request info - available actions

04/25/2016 12:05 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	04/25/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	The available actions are: o Reassign o Submit Info o Preview GIS Plot  Observe the attached evidence
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	initial design - commercial	<b>Transaction Number:</b>	
<b>Sub-Category:</b>	Worklist	<b>Username:</b>	Yamalali, bomohammed
<b>Step_Description:</b>		<b>Browser:</b>	
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	The available actions are: o Reassign o Save o Submit Info	<b>Test Case ID:</b>	

#### Description

Pre-Condition:

- 1- Create new transaction then submit it
- 2- Route the transaction to the workflow step: Service Engineer

Steps:

- 1- Login using the user: Yamalali
- 2- Open the transaction in pre-condition
- 3- Click Request information > inquiry
- 4 Login using the user: bomohammed

#### History

##### #1 - 04/25/2016 02:08 PM - Saad Jaradat

- Assignee set to Saad Jaradat

##### #2 - 04/26/2016 01:02 PM - Saad Jaradat

- Status changed from Open to Feedback

- Assignee changed from Saad Jaradat to Shadi Abuomar

there is no issue of having this action for all employees.

##### #3 - 04/28/2016 10:33 AM - Saad Jaradat

- Assignee changed from Shadi Abuomar to Saja Nakhleh

##### #4 - 04/28/2016 05:18 PM - Saja Nakhleh

- Status changed from Feedback to Closed

Confirmed. Thanks

Files

Inquery.GIF	127 KB	04/25/2016	Saja Nakhleh
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