

## Family Care - Bug #2383

### tasks review screen

06/09/2021 09:30 PM - Saja Nakhleh

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Status:</b>           | Closed                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Start date:</b>         | 06/09/2021                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Priority:</b>         | Normal                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Due date:</b>           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Assignee:</b>         | Saja Nakhleh                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>% Done:</b>             | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Category:</b>         |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Estimated time:</b>     | 0.00 hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Target version:</b>   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Spent time:</b>         | 0.00 hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Co-Workers:</b>       |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Actual Result:</b>      | <p>Issue #1:</p> <p>a. screen label is not meaningful. evidence 1.gif</p> <p>b. fields label [ ] [ ] is wrong. evidence 1.gif</p> <p>and the field ([ ] [ ]) is always inherit the open file task number. evidence 1.gif</p> <p>c. the value of column : [ ] [ ] [ ] [ ] [ ] [ ] should be the latest change date done on the task, it either empty or retrieve wrong value evidence 2.gif</p> <p>d. the margin is very wide hence the user will notice the task data section by chance</p> <p>Issue #2:</p> <p>A server exception error will be occurred as on the video:<br/><a href="https://www.loom.com/share/1371a070a37846e1a336f81baeab8d8d">https://www.loom.com/share/1371a070a37846e1a336f81baeab8d8d</a></p> <p>Issue #3:</p> <p>the tasks review screen will keep showing the data of the first selected file, except if the user navigated out the screen before as on the video:<br/><a href="https://www.loom.com/share/a85da4dc2f774feb8ed82e2fd9268dab">https://www.loom.com/share/a85da4dc2f774feb8ed82e2fd9268dab</a></p> <p>Issue #4:</p> <p>the fields layout and their values are corrupted ass on evidence 4.gif</p> |
| <b>Severity:</b>         | Normal                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Environment:</b>        | QA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Category:</b>         | inquiry screens                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Transaction Number:</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Sub-Category:</b>     |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Username:</b>           | USR00012/12345678                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Step_Description:</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Browser:</b>            | Chrome                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Pre_Conditions:</b>   |                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>URL:</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Expected Result:</b>  | <p>Issue #1:</p> <p>a. screen label should be: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]</p> <p>b. fields labels should be: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] and the field ([ ] [ ] [ ]) should not be fixed value, it should change the value based on the selected task or removed from the screen</p> <p>c. the value of column : [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] should be the latest change date done on the task</p> | <b>Test Case ID:</b>       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

d. the margin should be smaller to allow the user notice the task data section

**Issue #2:**  
the tab should be opened normally

**Issue #3:**  
the shown data should be for the civil ID (302062500266)

**Issue #4:**  
all the fields should be viewed even if they are empty

## Description

Issue [#1](#):

1. Select file of Civil ID (290042800055)
2. Open tasks review screen
3. Observe the screen label: مراجعة المهام
4. Observe the fields labels: رقم الهوية , الاسم , الجنس
5. Observe the column values: 290042800055 , أحمد , ذكر
6. Observe the margin between the sections: tasks and tasks' data

Issue [#2](#):

1. Select file of Civil ID (290042800055)
2. Open tasks review screen
3. select Open file from the drop down list
4. select the showed record
5. from (مراجعة المهام) section, navigate to the (ملف الهوية) tab

Issue [#3](#):

1. Select file of Civil ID (290042800055)
2. Open tasks review screen
3. select any other file (i.e: 302062500266)
4. Open tasks review screen
5. Observe the shown data

Issue [#4](#):

1. Select file of Civil ID (302062500266)
2. Open tasks review screen
3. select Open file from the drop down list
4. navigate to tab (ملف الهوية) and observe the fields

enhancement ( for QA follow-up ):

the exceptional stop should be added and tested as discussed with Shadi

## History

### #1 - 06/13/2021 12:24 PM - Shadi Abuomar

- Status changed from Open to Fixed

- Assignee changed from Shadi Abuomar to Saja Nakhleh

- Exceptional stop file requests will appeared under Update File Type.

- Issue [#3](#) @Saeed working on it.

- Also about "مراجعة المهام" team members responsible on work flow processes must update the UPDATED\_DATE column in PROCESS\_INFO table to keep track the task.

### #2 - 06/14/2021 02:20 PM - Saja Nakhleh

- File 1.GIF added

Issue [#1](#):

the issues a,b,d are tested and verified. evidence 1.gif

issue c: ██████████ ██████

tested and verified for:

update file task

change file task

debs and dues task

and it's failed for open file tasks (waiting from Sewar)

Issue [#2](#):

tested and verified.

Issue [#3](#):

still duplicated (waiting from Saeed)

Issue [#4](#):

issue will be rejected as it's not duplicated on any other task and this task is not exist on the env.

Issue [#5](#):

the exceptional stop tasks still not shown even under update file choice

observe task #149965 for civil id: 265011100983

### **#3 - 06/14/2021 02:21 PM - Saja Nakhleh**

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Shadi Abuomar

### **#4 - 06/15/2021 12:19 PM - Shadi Abuomar**

- Assignee changed from Shadi Abuomar to Saja Nakhleh

### **#5 - 06/15/2021 02:14 PM - Saja Nakhleh**

- File 3.GIF added

- File 2.GIF added

- Status changed from Feedback to Closed

Issue [#1](#):

C: tested and verified. evidence 3.gif

Issue [#3](#): tested and verified (the user will be retrieved to the main page after searching for the second id)

Issue #:

tested and verified. evidence 2.gif

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## **Files**

|       |         |            |              |
|-------|---------|------------|--------------|
| 1.GIF | 81.9 KB | 06/09/2021 | Saja Nakhleh |
| 2.gif | 154 KB  | 06/09/2021 | Saja Nakhleh |
| 3.GIF | 37.4 KB | 06/09/2021 | Saja Nakhleh |
| 4.GIF | 37.4 KB | 06/09/2021 | Saja Nakhleh |
| 1.GIF | 54.5 KB | 06/14/2021 | Saja Nakhleh |
| 3.GIF | 49.3 KB | 06/15/2021 | Saja Nakhleh |
| 2.GIF | 76.1 KB | 06/15/2021 | Saja Nakhleh |