

## Family Care - Bug #2370

### Change File Data ☐ submission form

03/08/2021 01:36 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	03/07/2021
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	<p>Issue #1: all the fields are empty and editable, hence the researcher decision could be different than the selected values from (new status) and (new unit) tabs Observe the video : <a href="https://www.loom.com/share/48d89f2375b6451ea6b5dc3b716a3142">https://www.loom.com/share/48d89f2375b6451ea6b5dc3b716a3142</a></p> <p>Issue #2: the reason's options are irrelevant to the selected status or to the beneficiary civil status or his age. evidence 1.gif</p> <p>Issue #3: the new status options are irrelevant to the beneficiary civil status or his age. Observe file (07770905), it's created for not married girl, 19 years old and changed to (□□□□□□□□) evidence 2.gif</p> <p>Issue #4: the stop cause on the canceled file (original file) will e diffrent than the cause on the newly created file observe new file #: 07170949 Old file: 07180992 evidence 3.gif</p> <p>Issue #5: A. the Change cause will be the Auditor decision while the real chagne will be the researcher deicison !</p> <p>B. the cancel cause will be NULL on the new file and on the report of the canceled file Observe evidence 4.gif and canceled file report</p>
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Change File Data	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	<p>Issue #1: 1.the (new status) and (new unit) fields values should be inherited from the</p>	<b>Test Case ID:</b>	

selected values from steps 2 and 3  
2. the old status and old unit should be inherited from DB and be read only

**Issue #2:**  
the reasons should be relevant to the newly selected status, this includes: gender, age, civil status(live, dead, divorced, Widower)

**Issue #3:**  
the options of (new status) should be relevant options for the old status, based on the beneficiary civil status, gender and age (same as validations that applied on the open file submission form and update file submission form

**Issue #4:**  
the stop cause should be inhireted on  
the newly created file from the canceled  
file

**Issue #5:**  
**A.the change casue should be the real data selected from the (researcher step)**  
**B. the cacle cause should not be NULL either on the canceled file or the new file**

Description
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Issue #1:

1. Open the (Change file data) form for any id(302062500266,2123740102)
2. navigate to (new unit data) tab and select new unit
3. navigate to (new status data) tab select new status
4. navigate to the (researcher decision) tab and select the last option
5. Observe the fields' values on the opened dialog

Issue #2:

1. Open the (Change file data) form for any id(302062500266,2123740102)
2. navigate to (new unit data) tab and select new unit
3. navigate to (new status data) tab select new status
4. navigate to the (researcher decision) tab and select the 1st option
5. fill the fields randomly (اسم الباحث : ,الجامعة : ,البلد : ,البريد الإلكتروني : )
6. Click inside the (reason) field and observe the options

Issue #3:

1. Open the (Change file data) form for any id(302062500266,2123740102)
2. navigate to (new unit data) tab and select new unit
3. navigate to (new status data) tab select new status
4. navigate to the (researcher decision) tab and select the 1st option
5. fill the fields randomly (اسم الباحث : ,الجامعة : ,البلد : ,البريد الإلكتروني : )

## Issue #4:

1. Select (stopped file) (i.e: beneficiary with ID 265033100036)
2. submit new (Change file data) form
3. complete the WF steps for the submitted task in previous step
4. Observe the stop cause on the newly created file

Issue [#5](#):

1. select any file
2. open new (Change file data) form (i.e:294120401294)
3. change the unit to new unit (□□□□□ □□□□ □□□□ □□□ □□□□ □□□ □□)
4. submit the task

5. complete the WF steps for the submitted task in previous step but each time select different values for the decision tab
6. Open canceled old file
7. Observe the change cause

## History

### #1 - 03/14/2021 11:11 AM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Musab Khuraisat

### #2 - 03/18/2021 03:19 PM - Saja Nakhleh

- File 3.gif added
- Description updated
- Expected Result updated
- Actual Result updated

### #3 - 03/22/2021 01:52 PM - Saja Nakhleh

- File 4.gif added
- File Canceled file report.pdf added
- Description updated
- Expected Result updated
- Actual Result updated

### #4 - 04/09/2021 11:14 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Dear Saja,  
the issue has been solved and you can test it again.

### #5 - 04/14/2021 02:21 PM - Saja Nakhleh

- Status changed from Open to Feedback
- Assignee changed from Saja Nakhleh to Musab Khuraisat
- Priority changed from Normal to Immediate
- Severity changed from Normal to Major

A SHOW STOPPER prevent submitting the change file data  
<https://www.loom.com/share/8b25e8d328944ca39fac2ad6e9904fe9>

### #6 - 04/20/2021 10:40 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

### #7 - 04/21/2021 04:11 PM - Saja Nakhleh

- File canceled file.pdf added
- Assignee changed from Saja Nakhleh to Musab Khuraisat
- Priority changed from Immediate to Normal
- Severity changed from Major to Normal

#### Issue #1:

a validation is added to compare the selected values on the new status and new unit with the selected values on the searcher decision tab.  
BUT no validations are applied if the user changed the unit and select the status from the searcher decision tab.

task # 149669

<https://www.loom.com/share/afcf33f36402437a99aa5e17444b34d2>

Issue #2:

as confirmed with Mohannad the issue will not be handled

Issue #3:

still duplicated

Issue #4:

still duplicated

Issue #5:

a random and informative text is shown on the cancellation cause field on the report. observe the attached sample. canceled file.pdf

New issue, Issue #6:

the error messages will be shown always on the dialog box of the, even if the user select valid chois from the searcher decision

<https://www.loom.com/share/afcf33f36402437a99aa5e17444b34d2>

Issue #7:

for the died beneficiary, always the following message is occurred and the submission will be denied. evidence 10.gif

**#8 - 05/18/2021 01:41 PM - Saja Nakhleh**

- File 10.GIF added

**#9 - 06/01/2021 01:57 PM - Musab Khuraisat**

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Done.

**#10 - 06/01/2021 06:26 PM - Saja Nakhleh**

- File 12.GIF added

Issue #1:

tested and verified for all test cases:

TC\_1: change the unit only (pass)

TC\_2: change the type only (Pass)

TC\_3: change both of unit and type (failed)

if the applicant changed both of unit and type then select the unit only or type only on the decision tab, the decision will be taken normally !

Observe the video: <https://www.loom.com/share/dc301535254948ad80339549e0c74652>

TC\_4: change nothing (Pass)

TC\_5: change to the original value (failed)

Once the values are changed to new values then reset to the original, an error will be occurred (the newly selected value will be set instead of the old value).

Observe evidence 12.gif and the scenario is recorded on the video:

<https://www.loom.com/share/7f5e14149e8840229ee3d04ef01b2fb9>

TC\_6: change anything then add the decision then set the values to the original values (Failed) Observe the video below TC.7

TC\_7: change anything then add the decision then set the values to the different values (failed)

the new values will be kept and they will be different than the decision, hence the searcher decision should be empty every time the type or status is changed !

Observe the video: <https://www.loom.com/share/d9d3a3ccc495411994762c680f7dddc9>



Issue #3:  
tested and verified on different conditions (one or more conditions on each case)  
gender  
age  
social status



Issue #4  
still duplicated!  
the decision on canceled file (old file) will be the auditor decision of stop process  
while the the decision on new file (created after the change file process) will be the searcher selection (not decision) of stop process

Issue #5 :  
a. this case is invalid now as it's handled inside the bpm process (all the bpm users should select decisions as the searcher selection (not decision)  
b. moved to new bug report <http://mscjo.dynalias.com:8089/redmine/issues/2382>

Issue #6:  
tested and verified.

Issue #7:  
tested and verified as the error message now is informative. evidence 1.gif

new issue, Issue #8:  
a. the error message should be :  instead of:   
(same issue regarding the type tab) Observe evidence 11.gif

b. the label of tab should be: (المستخدمين الذين تم إيداعهم) instead of (المستخدمين الذين تم إيداعهم)  
and the dropdownlist label should be :  instead of 

c. the submit action label should be :   
instead of : 

#11 - 06/02/2021 02:32 PM - Saja Nakhleh

- File 1.GIF added
- File 11.GIF added
- Description updated

#12 - 06/02/2021 02:48 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Musab Khuraisat

**#13 - 06/07/2021 02:02 PM - Musab Khuraisat**

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Done.

**#14 - 06/10/2021 04:07 PM - Saja Nakhleh**


Issue [#1](#):

TC\_3, TC\_5, and TC\_7:  
still duplicated !

Issue [#4](#):

the issue will be moved to the update file report.

Issue [#8](#):

- a. tested and verified.
- b.  still duplicating
- c. tested and verified.

**#15 - 06/16/2021 03:17 PM - Saja Nakhleh**

- Assignee changed from Saja Nakhleh to Musab Khuraisat

**#16 - 07/14/2021 03:46 PM - Musab Khuraisat**

- Assignee changed from Musab Khuraisat to Saja Nakhleh

All issues have been resolved


**#17 - 07/14/2021 09:52 PM - Saja Nakhleh**

- Assignee changed from Saja Nakhleh to Musab Khuraisat

Issue [#1](#):

TC\_3: still duplicated !  
TC\_5: still duplicated !  
TC\_7: still duplicated !

Issue [#8](#):

- b.  still duplicating

**#18 - 07/16/2021 01:56 PM - Musab Khuraisat**

- Assignee changed from Musab Khuraisat to Saja Nakhleh

the issue has been solved and you can test it again.

**#19 - 07/16/2021 03:19 PM - Saja Nakhleh**

- File 124.GIF added

- Assignee changed from Saja Nakhleh to Musab Khuraisat

TC\_3:  
tested and verified

TC\_5:  
still duplicating

TC\_7:  
still duplicating

New issue - Issue [#9](#):  
the Fields' label are in English. evidence 124.gif  
Note: same issue occurred on update file submission file

**#20 - 07/17/2021 11:11 AM - Musab Khuraisat**  
- Assignee changed from Musab Khuraisat to Saja Nakhleh

Done

**#21 - 07/17/2021 05:07 PM - Saja Nakhleh**  
- Status changed from Feedback to Closed

Issue [#1](#):  
TC\_3, TC\_5, TC\_7:  
tested and verified.

Issue [#9](#):  
tested and verified.

Files			
1.GIF	88.8 KB	03/08/2021	Saja Nakhleh
2.GIF	108 KB	03/08/2021	Saja Nakhleh
3.gif	174 KB	03/18/2021	Saja Nakhleh
Canceled file report.pdf	75.3 KB	03/22/2021	Saja Nakhleh
4.gif	232 KB	03/22/2021	Saja Nakhleh
canceled file.pdf	75.3 KB	04/21/2021	Saja Nakhleh
10.GIF	114 KB	05/18/2021	Saja Nakhleh
12.GIF	172 KB	06/01/2021	Saja Nakhleh
1.GIF	122 KB	06/02/2021	Saja Nakhleh
11.GIF	91.8 KB	06/02/2021	Saja Nakhleh
124.GIF	39.8 KB	07/16/2021	Saja Nakhleh