

## eServices - Bug #235

### Escalate - Compensation Employee Typing Letter

09/22/2016 02:57 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	09/22/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	All the actions are available, except "Return transaction"!!
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Compensation	<b>Transaction Number:</b>	4022016001824850
<b>Sub-Category:</b>	Worklist	<b>Username:</b>	aaalsuwaiji
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	Only the "Return transaction" action should be available	<b>Test Case ID:</b>	
<b>Description</b> Steps: 1- Open a transaction assigned to [Compensation Employee Typing Letter] 2- Observe and Click the "Escalate" action 3- Using the manager user, Open the transaction and observe the available actions			

#### History

##### #1 - 09/22/2016 03:00 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Hazem Shoushari

##### #2 - 09/27/2016 10:45 AM - Hazem Shoushari

- Status changed from Open to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- % Done changed from 0 to 100

##### #3 - 10/09/2016 03:23 PM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Hazem Shoushari

still duplicated !!!!!

##### #4 - 10/12/2016 02:50 PM - Hazem Shoushari

- Status changed from Feedback to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

##### #5 - 10/17/2016 11:33 AM - Saja Nakhleh

- File 185.GIF added

- Status changed from Fixed to Closed

Tested and verified. Kindly consider the attached evidence

Files

128.GIF	263 KB	09/22/2016	Saja Nakhleh
185.GIF	253 KB	10/17/2016	Saja Nakhleh