

## Family Care - Bug #2335

### Open file - 2ed step ( )

12/10/2020 02:55 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	12/10/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	<p>Issue #1:</p> <p>1. the mandatory fields are not marked as mandatory and not validated so the user can submit without filling them</p> <p>2. accepts any data type. evidence 21.gif</p> <p>Issue #2:</p> <p>1. an error message will be occurred that requires to add records to ( ) tab, even if the user clicks OK, the message will stay occurring. evidence 15.gif</p> <p>2. ( ) table is shown on the ( ) tab instead of ( ) tab</p> <p>3. if the user clicks ok more 2 times an error will be occurred as on evidence 19.gif ( as the task will not closed and disappeared after the the submit or reject actions !)</p> <p>Issue #3:</p> <p>the error message does not show the tab that contains the mandatory fields. evidence 18.jpg</p> <p>Issue #4:</p> <p>the error messages will be occurred once the dialogue message is opened !! evidence 22.gif</p> <p>Issue #5:</p> <p>the ( ) table will cover the comments field. evidence 23.gif</p> <p>Issue #6:</p> <p>the empty records will be added to the comments section although they will not be accepted if the reject action is clicked ! evidences 24.gif and 25.gif</p>
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Open File	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	USR00122/12345678
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	<p>Issue #1:</p> <p>1. the mandatory fields should marked by</p>	<b>Test Case ID:</b>	

red stars

2. the (الرقم المطلوب) field should accept numbers and backslashes only i.e: 235/658

Issue #2:  
the task should be submitted to the next step

Issue #3:  
the error message should be informative and show the tab that contains the mandatory fields

Issue #4:  
the error messages should be occurred if the user enter invalid data or if he keeps the mandatory fields empty

Issue #5:  
the (البيانات المطلوبة) table should not affect the comments section

Issue #6:  
the empty records should be prevented in the comments section

## Description

### Issue #1:

1. submit new Open file task
2. Pass the task to the 2ed step (الخطوة الثانية)
3. Observe mandatory field  
البيانات المطلوبة tab:  
البيانات المطلوبة  
البيانات المطلوبة  
البيانات المطلوبة
4. fill the البيانات المطلوبة field with: Test123البيانات المطلوبة\$!@

### Issue #2:

1. submit new Open file task
2. Pass the task to the 2ed step (الخطوة الثانية)
3. fill all the mandatory fields including (البيانات المطلوبة) tab
4. DON'T click claim and JUST click submit

### Issue #3:

1. submit new Open file task
2. Open the task on the 2ed step (الخطوة الثانية)
3. Keep the mandatory fields empty and click Submit
4. Observe the occurred error message

### Issue #4:

1. in table (البيانات المطلوبة) click add
2. Observe the occurred error messages

### Issue #5:

1. add 3 records in (البيانات المطلوبة) table
2. Observe the comment section

### Issue #6:

1. Click add new comment action
2. observe the added record
3. click Reject

## History

#1 - 12/14/2020 02:52 PM - Saja Nakhleh

- File 18.GIF added

- File 19.GIF added

- File 21.GIF added
- File 22.GIF added
- File 23.GIF added
- File 24.GIF added
- File 25.GIF added
- Description updated
- Assignee changed from Saja Nakhleh to Mohannad Sabra
- Expected Result updated
- Actual Result updated

## **#2 - 12/27/2020 10:21 AM - Mohannad Sabra**

- Assignee changed from Mohannad Sabra to Musab Khuraisat

Dear Musab,

Kindly take action .

## **#3 - 02/22/2021 01:33 PM - Mohannad Sabra**

- Assignee changed from Musab Khuraisat to Sewar Tahat

## **#4 - 02/23/2021 08:39 PM - Sewar Tahat**

- Status changed from Open to Fixed
- Assignee changed from Sewar Tahat to Saja Nakhleh

## **#5 - 04/12/2021 01:11 PM - Saja Nakhleh**

- File 87.GIF added
- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#1](#):  
tested and verified.

Issue [#2](#):  
needs more business investigation with the client

Issue [#3](#):  
tested and verified.

Issue [#4](#):  
still duplicated

Issue [#5](#):  
tested and verified.

Issue [#6](#):  
Verified. the empty comments will be removed on the submission (core feature)

Issue [#7](#):  
1. keep the (□□□□□□□□□□) table empty  
2. Click delete and observe the occurred error as on evidence 87.gif  
(the delete action should be disabled while the table is empty)

**#6 - 04/12/2021 05:40 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

Issue [#6](#) (New Issue): Fixed.

**#7 - 04/14/2021 02:44 PM - Saja Nakhleh**

- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#4](#):  
still duplicated.  
<https://www.loom.com/share/88ca82a5b3174054bb6b8527a4a28a98>

Issue [#7](#):  
tested and verified.

**#8 - 04/15/2021 12:35 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

Issue#4 >> Fixed.

**#9 - 04/18/2021 06:21 PM - Saja Nakhleh**

- Status changed from Feedback to Closed

issue [#4](#) :  
tested and verified.

Files			
15.GIF	328 KB	12/10/2020	Saja Nakhleh
18.GIF	209 KB	12/14/2020	Saja Nakhleh
19.GIF	251 KB	12/14/2020	Saja Nakhleh
21.GIF	247 KB	12/14/2020	Saja Nakhleh
22.GIF	243 KB	12/14/2020	Saja Nakhleh
23.GIF	134 KB	12/14/2020	Saja Nakhleh
24.GIF	136 KB	12/14/2020	Saja Nakhleh
25.GIF	215 KB	12/14/2020	Saja Nakhleh
87.GIF	216 KB	04/12/2021	Saja Nakhleh