

eServices - Bug #229

Available actions - Survey Manager step [Issuing map]

09/18/2016 09:03 AM - Saja Nakhleh

Status:	Closed	Start date:	09/18/2016
Priority:	Normal	Due date:	
Assignee:	Saja Nakhleh	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	1- The actions Claim/release are NOT available 2- An error is occurred as on the attached evidence (#122) 3- When the Push back action is clicked, a- the transaction is assigned back to the previous approver (iaahamed) BUT NONE of the actions are available to him b- the step name is [Draft Man] Step instead of [draftsman auditor] step ! (evidence #123) trx # 4022016001823071 4- When the Request Info action is selected, the username drop down list is empty (evidence #124)
Severity:	Normal	Environment:	Development
Category:	Compensation	Transaction Number:	4022016001823028, 4022016001823071
Sub-Category:	Worklist	Username:	
Step_Description:		Browser:	Firefox
Pre_Conditions:		URL:	
Expected Result:	1- The actions Claim/release should be available 2- The transaction should be Escalated successfully 3- When the Push back action is clicked, then the transaction should be assigned back to the previous approver and the new assignee should has all actions those are allowed to him/her 4- when the Request Info action is selected, the username drop down list should be filled by multiple choices	Test Case ID:	
Description Steps: 1- Open a transaction assigned to Survey Manager step [Compensation Issuing map] 2- Observe and Click the following actions : - Claim - Escalate - Push back - Request Info			

History

#1 - 09/18/2016 12:28 PM - Saja Nakhleh

- File 122.gif added
- File 123.GIF added
- File 124.gif added
- Subject changed from Available actions - Survey Manager step [Compansation map] to Available actions - Survey Manager step [Compensation map]
- Description updated
- Expected Result updated
- Actual Result updated
- Transaction Number changed from 4022016001823028 to 4022016001823028, 4022016001823071

#2 - 09/18/2016 12:28 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Hazem Shoushari

#3 - 10/06/2016 12:03 PM - Saja Nakhleh

- Subject changed from Available actions - Survey Manager step [Compensation map] to Available actions - Survey Manager step [Issuing map]

#4 - 10/06/2016 12:47 PM - Hazem Shoushari

- Status changed from Open to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh
- % Done changed from 0 to 100
- Environment Development added
- Environment deleted (QA)

there is no Claim/release actions for this user
the escalate action is failed because the user do not have direct manager

#5 - 10/06/2016 03:18 PM - Saja Nakhleh

- File 171.GIF added
- Status changed from Fixed to Closed

Claim action : tested and verified

Escalate:tested and verified.

Push back : tested and verified. evidence # 171

Request info: tested and verified.

Files

122.gif	234 KB	09/18/2016	Saja Nakhleh
123.GIF	227 KB	09/18/2016	Saja Nakhleh
124.gif	182 KB	09/18/2016	Saja Nakhleh
171.GIF	263 KB	10/06/2016	Saja Nakhleh