

## Granted Plots - Bug #2281

### Support Committee Department step / error in inquiry

07/12/2020 03:06 PM - Sara Matar

<b>Status:</b>	Closed	<b>Start date:</b>	07/12/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Sara Matar	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>	Zeeshan Haider	<b>Environment:</b>	Development
<b>Severity:</b>	Normal	<b>Transaction Number:</b>	4082020001792746
<b>Category:</b>	Support Committee Department step	<b>Username:</b>	asbinbuty /dtps1234
<b>Sub-Category:</b>		<b>Browser:</b>	Firefox
<b>Step_Description:</b>		<b>URL:</b>	inury: http://10.3.3.126:7777/webcenter/portal/ DTPSBackoffice/Inquiry / worklisthttp://10.3.3.125:8001/integration worklis tapp/faces/home.jspx?_afrLoop=166839 4094779923&_afrWindowMode=0&_adf. ctrl-state=sxqfyzl7b_36
<b>Pre_Conditions:</b>	1- login inquiry screen. 2- go to work list	<b>Test Case ID:</b>	
<b>Expected Result:</b>	trx should be transfered to directorate chairman .	<b>Actual Finish Date:</b>	
<b>Actual Result:</b>	trx in inquiry screen still in the same step Support Committee Department ,but in worklist the trx dissappeared.	<b>SERVICE_ID:</b>	408
<b>Description</b> steps to duplicate:  1-Support Committee Department step.  2- choose no to transfer the trx to directorate chairman.  3- click approve.			

#### History

##### #1 - 07/12/2020 03:06 PM - Sara Matar

- Assignee changed from Sara Matar to Hazem Shoushari

##### #2 - 07/12/2020 05:49 PM - Hazem Shoushari

- Co-Workers Zeeshan Haider added

- Environment Development added

- Environment deleted (QA)

##### #3 - 07/12/2020 05:51 PM - Hazem Shoushari

- Assignee changed from Hazem Shoushari to Zeeshan Haider

##### #4 - 07/16/2020 12:06 PM - Sara Matar

- File closed support committee department step.PNG added

- Status changed from Open to Closed

This issue has been tested and verified. Kindly observe the attached evidence.

#5 - 07/19/2020 03:55 PM - Sara Matar

- Assignee changed from Zeeshan Haider to Sara Matar

Files

ERROR IN WORKLIST THE TRX DIDNT APPEAR.PNG	65.9 KB	07/12/2020	Sara Matar
error trx still in support committe department step.PNG	77.3 KB	07/12/2020	Sara Matar
closed support committee department step.PNG	77.3 KB	07/16/2020	Sara Matar