

Sprint-10 - Bug #2044

Complaint Service Feedback

11/10/2019 03:56 PM - Yazan Awad

Status:	Closed	Start date:	11/10/2019
Priority:	Urgent	Due date:	
Assignee:	Yazan Awad	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	
Severity:	Normal	Environment:	Development
Category:	Extranet\Intranet	Transaction Number:	
Sub-Category:		Browser:	Chrome
Step_Description:		URL:	
Pre_Conditions:		Test Case ID:	
Expected Result:			
Description			
Issues:			
1- The Nationality options is in Arabic when using the system in English			
2- Unreadable error message when filling random numbers in the "Civil Number" field. Observe the screenshot (Error Message)			
3- There is not attachment name in English			
4- When uploading a wrong extension file, the server displays error message that gets the service stuck.			
5- Error Message is displayed in Arabic While using the system in English --> Observe Screenshot (ValidationMessage)			
6- The Images after the submission is corrupted --> Refer to the screenshot (ImageNotFound)			
-- New Issues --			
7- Error message is displayed when submitting the complaint form as shown in the screenshot "MobileError"			
8- handle the following labels:			
"JobDegree" to "Job Degree"			
"sector" to "Sector"			
"Complaint Detail" to "Complaint Details"			

History

#1 - 11/24/2019 05:48 PM - Yazan Awad

- Project changed from MOSA Backlog to Sprint-7

#2 - 11/24/2019 06:08 PM - Yazan Awad

- Priority changed from Normal to High

#3 - 12/08/2019 03:41 PM - Yazan Awad

- Project changed from Sprint-7 to Sprint-8

#4 - 12/12/2019 05:30 PM - Yazan Awad

- File ImageNotFound.png added

- File Error Message.png added

- Subject changed from ██████████ Intranet to Complaint Service Feedback

- Description updated

- Priority changed from High to Urgent

- Category changed from Intranet to Extranet\Intranet

#5 - 12/12/2019 05:30 PM - Yazan Awad

- File ValidationMessage.png added

#6 - 12/16/2019 05:13 PM - Yazan Awad

- Description updated

#7 - 12/26/2019 02:10 PM - Yazan Awad

- File MobileError.PNG added

- Description updated

All the issues have been fixed, but during the regression an error message appeared, please refer to the description.

Thank you

#8 - 12/26/2019 02:31 PM - Yazan Awad

- Description updated

- % Done changed from 0 to 90

#9 - 12/29/2019 09:11 AM - Rahmeh Al Naimat

- Status changed from Open to Fixed

- Assignee changed from Rahmeh Al Naimat to Yazan Awad

all issues in the above fixed.

#10 - 12/29/2019 04:04 PM - Yazan Awad

- Status changed from Fixed to Feedback

- Assignee changed from Yazan Awad to Rahmeh Al Naimat

The error message is still displayed.

#11 - 01/06/2020 09:07 PM - Yazan Awad

- Status changed from Feedback to Closed

- Assignee changed from Rahmeh Al Naimat to Yazan Awad

- % Done changed from 90 to 100

Issue is fixed, thank you.

#12 - 01/08/2020 10:44 AM - Yazan Awad

- Project changed from Sprint-8 to Sprint-10

Files

ImageNotFound.png	77.8 KB	12/12/2019	Yazan Awad
Error Message.png	91.7 KB	12/12/2019	Yazan Awad
ValidationMessage.png	79.3 KB	12/12/2019	Yazan Awad
MobileError.PNG	27.6 KB	12/26/2019	Yazan Awad