eServices - Bug #201

Error displayed when user click on Return Transaction for an escalated by the GIS Department Manager.

08/28/2016 06:48 PM - Osama Zgool

Status:	Closed	**Start date:**	08/28/2016
Priority:	High	**Due date:**	
Assignee:	Osama Zgool	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
Co-Workers:		**Actual Result:**	Error displayed when user click on Return Transaction for an escalated by the GIS Department Manager.
Severity:	Major	**Environment:**	Development
Category:	Aerial Schemas & Photographs	**Transaction Number:**	4042016001823790
Sub-Category:	Work List	**Username:**	kmalali
Step_Description:		**Browser:**	Chrome
Pre_Conditions:		**URL:**	
Expected Result:	The transaction should be returned to the user who performed escalate transaction when return transaction performed.	**Test Case ID:**	

Description

Steps to reproduce:
1-Login to work list with a GIS department manager user (Kmalali).
2-Search for "4042016001823790" transaction.
3- Escalate a transaction.
4- login with (bomohammed) search for the escalated transaction and click on Return transaction.
3-Observe the result.

Please find the attached snapshot for more information.

History

#1 - 08/28/2016 06:51 PM - Osama Zgool

also The user who have the escalated transaction can not perform any action.

#2 - 08/29/2016 05:50 PM - Osama Zgool

- File GISDepartmentEmployeeEscalateAction.jpg added

Save Action only displayed for the manager when escalate action performed by the GIS Department Employee.
Please find the attached "GISDepartmentEmployeeEscalateAction" snapshot.

#3 - 09/04/2016 11:42 AM - Ahmad Mustafa

- Status changed from Open to Fixed

- Assignee changed from Ahmad Mustafa to Osama Zgool

#4 - 09/08/2016 03:40 PM - Osama Zgool

- Status changed from Fixed to Closed

QA retest Passed on the DEV Environment.
The transaction returned to the user who performed escalate transaction when return transaction action performed.

Files

ReturnTransaction_GISDeptManager.jpg	436 KB	08/28/2016	Osama Zgool
GISDepartmentEmployeeEscalateAction.jpg	362 KB	08/29/2016	Osama Zgool