# Counter - Employment  - Bug #1988

## MPMF 038: Error message is displayed after inserting a valid "CIVIL_ID" > □□□□□□ □□ □□□ □□□ □□□□□□ □□□□□ □□□□□□ □□□□ □□□□□□□□□

10/15/2019 10:38 AM - Abdelhadi Al-Qudah

| | | | |
|---|---|---|---|
| **Status:** | Open | **Start date:** | 10/15/2019 |
| **Priority:** | Immediate | **Due date:** | |
| **Assignee:** | Abdelhadi Al-Qudah | **% Done:** | 0% |
| **Category:** | | **Estimated time:** | 0.00 hour |
| **Target version:** | | **Spent time:** | 0.00 hour |
| **Co-Workers:** | | **Actual Result:** | |
| **Severity:** | Normal | **Environment:** | QA |
| **Category:** | Employment | **Transaction Number:** | |
| **Sub-Category:** | □□□□□□ □□□□□ □□□□□ □□□ | **Browser:** | Chrome |
| **Step_Description:** | | **URL:** | |
| **Pre_Conditions:** | | **Test Case ID:** | |
| **Expected Result:** | | **SERVICE_ID:** | 0 |

**Description**

CIVIL_ID: 999 or 112233

Refer to the attached snapshot.

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**History**

**#1 - 10/15/2019 10:39 AM - Abdelhadi Al-Qudah**

*- Assignee changed from Mohammad Joudeh to Attallah Tubaleh*


**#2 - 10/15/2019 11:30 AM - Attallah Tubaleh**

*- Assignee changed from Attallah Tubaleh to Mohammad Joudeh*


**#3 - 10/15/2019 01:57 PM - Mohammad Joudeh**

*- Assignee changed from Mohammad Joudeh to Abdelhadi Al-Qudah*


**#4 - 10/15/2019 01:57 PM - Mohammad Joudeh**

ORA-29273: HTTP request failed
ORA-06512: at "SYS.UTL_HTTP", line 1130
ORA-12535: TNS:operation timed out


**#5 - 10/15/2019 02:05 PM - Abdelhadi Al-Qudah**

*- Assignee changed from Abdelhadi Al-Qudah to Shatha Alasir*


Please Advice.


**#6 - 10/20/2019 09:36 AM - Shatha Alasir**

*- Assignee changed from Shatha Alasir to Abdelhadi Al-Qudah*


the web service is blocked from PAM we contacted them and they promised to check but no response until now

□□□ □□□.png                    139 KB          10/15/2019                    Abdelhadi Al-Qudah